

Initiatives of Ministry of Civil Aviation
for smooth implementation of GST
w.e.f. 1st July, 2017

Facilitation initiatives

MoCA GST Call Centre (GST-CC)

- GST Call Centre created with two dedicated telephone lines and e-Mail ID:
 - 011-24632987
 - 011-24610517
 - gst.moca@aai.aero
- Call Centre staff sent for training by GST Network on 23.6.2017

MOCA GST Facilitation Cell (GST-FC) CPSU Facilitation Cells

- **GST-FC** headed by Economic Adviser created on 20.6.2017 to provide guidance to all stakeholders in civil aviation sector in consultation with relevant GST Sectoral Groups. GST-FC met on 20.6.2017 with GST-CC operators and Dir (IT). GST-FC held internal meeting on 23.6.2017 to take stock of issues
- **GST Facilitation Corner** under creation on Home Page of MoCA's website for uploading Guidance Notes, FAQs, other relevant materials for quick disposal of stakeholder queries
- **CPSUs** (AAI / AI/ PHL) and their subsidiaries advised to create similar Cells
- **AAI** has created "All about GST" on AAI Web Page

Facilitation initiatives

Publicity

- Series of meetings held with stakeholders (airlines, airports, freight forwarders, customs house agents, others) at Secretary/JS levels since October 2016 to sensitise on GST provisions and implications of provisions. More recently, by:

- **Sr. Adviser on 26.05.2017 for feedback on GST roll out preparations**
- **HMoS on 14.06.2017 for reviewing GST preparedness; HMoS follow up meeting on 23.06.2017**
- **Economic Adviser on 16.06.2017 on end-to-end e-solutions (capturing e-Airway bills)**
- **Chairman AAI on 17.06.2017 with all subsidiaries and JVs of AAI**
- **Secretary (CA)'s review meeting with all 3 PSUs/ 7 subsidiaries/ JVs on 27.06.2017**
- **HMoS and Secretary (CA) review meeting on 29.6.2017**

- Secretary (CA) will hold period review meetings with all stakeholders
- HMoS will hold weekly meeting from July 2017 on GST implementation

Outreach
Programme

Facilitation initiatives

Other Arrangements for Smooth GST Implementation

- Participation of Ministry officials in GST awareness workshops on 16.06.2017 organised by National Academy of Customs, Excise & Narcotics (NACEN).
- Participation of stakeholders in GST awareness campaign and training of officers as well as trade and industry in cooperation with NACEN. Advisory issued
- Training of officials, vendors and customers organised through Consultants/ GSPs of CPSUs and their subsidiaries/JVs.
- Two awareness workshops conducted at the Ministry by Air India on 14.06.2017 and 21.6.2017. Awareness workshops by both AI and AAI are to be held periodically.

Review by Cabinet Secretary

- Review across Central Ministries and States by Cabinet Secretary
- **CoS Meeting** through Video Conference held on 19.06.2017 with MoCA/ HoDs of CPSUs to review progress made in getting GST-ready, especially on preparations in IT systems